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State of Utah Department of Commerce

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Director, Division of Consumer Protection

September 9, 2014

MEDIA ALERT

"Utah Blaze ticket holders left empty handed after team cancels Arena Football League (AFL) 2014 season now eligible for refunds with Utah Division of Consumer Protection by filing claims before September 30, 2014"

"Division of Consumer Protection cited Turf Toe LLC dba Utah Blaze for pre-selling season tickets then failing to offer consumer refunds after team cancelled 2014 AFL schedule"

(For immediate release...)

SALT LAKE CITY, Utah - Francine A. Giani, Executive Director of the Utah Department of Commerce, announced today that the Utah Division of Consumer Protection cited Turf Toe, LLC dba Utah Blaze for selling consumer preseason ticket packages and then failed to issue customer refunds after the team cancelled participation in the 2014 Arena Football League (AFL) season. Consumers are advised to file complaints with the Division of Consumer Protection before September 30, 2014 if they want to be included in a Settlement Agreement for ticket refunds with Turf Toe, LLC.

"While the Utah Blaze has decided to remain on the sidelines this AFL season, consumers who bought preseason tickets should not be penalized for their late play," stated Francine A. Giani, "We urge ticket holders to respond to our Division by September 30 to be part of the settlement agreement."

Under the terms of the agreement, the Division directs Turf Toe LLC and its owners, Logan C. Hunter and Kimberly G. Brown to meet the following: provide a list of Utah Blaze consumer information as to who purchased tickets, submit bank statements to Division investigators along with any refund statements paid to ticket holders, pay the Division a \$6873.50 fine by September 3, 2014 to be used toward consumer ticket refunds, and agree to pay additional refunds once the fine is depleted as stated in the August 2014 Settlement Agreement.

Below is consumer information for Utah Blaze ticket recipients;

NOTICE OF DEADLINE TO FILE CLAIM

If you purchased 2014 season tickets to the **UTAH BLAZE**, you may be entitled to a refund. For your claim to be considered send in your name, address, telephone number and proof of payment to our offices by **Tuesday September 30th, 2014**. Claims filed without the information above or claims filed after the September 30th deadline may not be considered. If you have previously filed a claim, you do not need to re-file. To file go online to www.dcp.utah.gov and click on "FILE A COMPLAINT" or fax your claim information to [801-530-6001](tel:801-530-6001) or mail to:

**UT DEPARTMENT OF COMMERCE
DIVISION OF CONSUMER PROTECTION
ATTN: UT BLAZE CLAIMS
160 E 300 S
PO BOX 146704
SALT LAKE CITY UT 84114-6704**

For more information or to file a complaint, contact the Utah Division of Consumer Protection at (801) 530-6601 or log on to;
www.consumerprotection.utah.gov

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