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May 19, 2026

Utah Department of Commerce
Division of Consumer Protection
160 East 300 South, 2nd Floor
PO Box 146704
Salt Lake City, UT 84114-6704

Pursuant to Utah Code § 76-5c-402, Emery Telephone (dba Emery Telcom) hereby certifies that it has an ongoing process to offer and provide filtering of internet content harmful to minors in accordance with Utah Code § 76-5c-402(1)(a).

Emery Telcom through their wholly owned subsidiaries of Emery Telecommunications & Video Inc., and Emery Telcom Video, LLC (collectively Emery), provide fiber, fixed wireless, and cable data services as an Internet Service Provider (ISP) to customers in Carbon, Emery, Grand, San Juan, and Wayne Counties. Emery's conspicuous notification within the current biennial period consisted of the following:

- Notification to new or returning customers, at the time new service is subscribed, that third party filtering options are available and directs customers to contact Emery Telcom customer service to discuss these options
- A web link placed on the residential internet services web page of Emery
- Biennial electronic notification by email to internet customers
- Biennial .pdf flyer attached in an electronic notification to the accounts of all internet customers in Emery's online billing system (see attached)
- Physical flyers mailed (USPS) to all internet customers receiving paper bills (see attached)

Sincerely,

A handwritten signature in blue ink, appearing to read 'Darren L Woolsey', is written over a faint horizontal line.

Darren L Woolsey
Chief Financial Officer -- Emery Telcom

ANNUAL CUSTOMER DO-NOT-CALL NOTIFICATION



To address consumer concerns about unwelcome telemarketing calls, the Federal Communications Commission (FCC) and Federal Trade Commission (FTC) have established a national Do-Not-Call Registry. The registry applies to all telemarketers (with the exception of certain non-profit and political organizations) and covers both interstate and intrastate telemarketing calls. Commercial telemarketers are not allowed to call you if your number is listed on the registry. You can register your phone number for free, and it will remain on the national Do-Not-Call Registry until you direct otherwise or are no longer using the number (previously a number had to be re-registered every five years). You may remove your number from the list at any time.

The Do-Not-Call Registry will not prevent all unwanted calls. It does not cover the following:

- calls from organizations with which you have established a business relationship;
- calls for which you have given prior written consent;
- calls which are not commercial or do not include unsolicited advertisements;
- calls by, or on behalf of, tax-exempt non-profit organizations;
- Non-law abiding scammers & robocallers; for tips on how to deal with and report these calls go to the following web address for additional information: <https://www.consumer.ftc.gov/articles/0108-national-do-not-call-registry>

Consumers may register their residential telephone number, *including wireless numbers*, on the national Do-Not-Call Registry at no cost by telephone or on the Internet. To register by telephone, consumers may call **1-888-382-1222**. For TTY call 1-866-290-4236. You must call from the phone number you wish to register. You may also register by Internet at **www.donotcall.gov**. Inclusion of your telephone number on the national Do-Not-Call Registry will be effective three months following your registration.

IMPORTANT NOTICE ABOUT EMERY TELCOM'S USE OF CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI)

Emery Telcom and its affiliates Carbon/Emery Telcom, Hanksville Telcom, Emery Telecommunication & Video, Emery Telcom Video, E Fiber Moab, E Fiber San Juan, and Emery Telcom Long Distance (Emery Telcom) are committed to protecting your privacy, and we wanted to take this opportunity to review your rights with respect to certain information you make available to Emery Telcom by virtue of subscribing to our services.

In providing service to you, Emery Telcom maintains calling information and data related to particular services you receive from Emery Telcom. This information may include the quantity, technical configuration, type, destination, location, and amount of use of the telecommunications services that you purchase. Information of this sort is known as Customer Proprietary Network Information, or CPNI. Under federal and state law, Emery Telcom is obligated to preserve the confidentiality of this information, and Emery Telcom is committed to doing so.

In order to better serve your specific communications needs and offer innovative products and services to you, Emery Telcom's corporate family uses CPNI information unless you direct otherwise. As an example, we may want to offer our customers a special long-distance rate or internet package based upon their current usage or services. If you do not wish to permit us to utilize your CPNI in this manner, you have the right to prevent such use of CPNI by informing us of your intent to "opt out." You may opt out by calling us at 435-748-2223 or 435-613-9605, by mail at P.O. Box 629, Orangeville, UT, 84537. If you do not provide us with notice that you wish to opt out within 30 days of this notice, Emery Telcom will continue to carefully use your CPNI internally to better serve your telecommunication needs.

Whether you notify us or not, Emery will not share your CPNI with any outside party unless required by law as described below.

If you elect to "opt out," you may not be able to learn about innovative service proposals, new technology or service offerings, or "package" discounts that may better meet your communications needs. However, "opting out" will not affect the provisioning of any services you are currently receiving. Regardless of whether you consent or not, your CPNI will continue to be treated as confidential.

You retain the right to "opt out" at any time by calling the number listed above. Please also be advised that, regardless of your decision to "opt out," your CPNI may be disclosed in certain situations. Emery Telcom may be required to disclose your CPNI to law enforcement officials pursuant to court orders, subpoenas, or other lawful processes. Disclosures of CPNI may also be mandated pursuant to requirements of the Federal Communications Commission or the Utah Public Services Commission. Finally, federal and state rules permit certain disclosures of CPNI to prevent fraud or abuse, for billing and collection, for provisioning service, and in other limited circumstances.

We look forward to being able to serve you more effectively with new communications products and solutions that will best meet your specific needs.

DO YOU QUALIFY FOR A *Internet or Phone Discount*

WHAT IS LIFELINE?

Lifeline is a FCC program to help make communications services more affordable for low-income consumers. Lifeline provides subscribers a discount on monthly telephone service, broadband Internet service, or bundled voice-broadband packages purchased from participating wireline or wireless providers. The discount helps ensure that low-income consumers can afford 21st century broadband and the access it provides to jobs, healthcare, and educational resources.

HOW DOES IT WORK?

Lifeline currently provides up to a \$5.25 monthly discount on phone services for eligible low-income subscribers, or up to a \$9.25 monthly discount on services that include qualifying Internet service.

FCC rules allow for one wireline or wireless Lifeline service discount per household.

To participate in the Lifeline program, consumers must either have an income that is at or below 135% of the Federal Poverty Guidelines or participate in certain federal assistance programs, such as the Supplemental Nutrition Assistance Program (SNAP), Medicaid, Federal Public Housing Assistance, Supplemental Security Income, the Veterans and Survivors Pension Benefit.

HOW TO APPLY?

Go to lifelinesupport.org to begin the Lifeline application and eligibility process. Emery Telcom Customer Service Representatives can assist you in the application process.

(888) 748-2223



www.emerytelcom.com

HOW TO HELP YOUR FAMILY STAY SAFE ONLINE

Pursuant to Utah Code § 76-5c-402, Emery Telcom hereby provides notice that it does offer third party solutions to its customers to block material harmful to minors on the Internet. If you are interested in discussing options for content filtering, please contact our office. (435) 748-2223